

# OET

## ROLEPLAYER'S CARD - PATIENT

**SETTING** : Emergency Room / Outpatient Department

- 40-year-old patient presenting with abdominal pain
- Pain started gradually and is located in the lower abdomen
- Pain is crampy and comes and goes
- Associated with nausea and change in bowel habits
- Patient is anxious and worried about the cause

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## CANDIDATE'S CARD - NURSE

- 40-year-old patient presenting with abdominal pain
- Pain started gradually and is located in the lower abdomen
- Pain is crampy and comes and goes
- Associated with nausea and change in bowel habits
- Patient is anxious and worried about the cause• Find out details about the abdominal pain
- Ask about onset, location, and severity of pain
- Ask about bowel movements and nausea or vomiting
- Use sensitive and respectful language
- Avoid diagnosing the patient
- Explain the need for medical assessment
- Reassure and close the conversation professionally

**Important:** Be sensitive. Do not assume or diagnose the cause of abdominal pain.

## WITH SCRIPT

- Good morning. I'm sorry to hear that you're experiencing abdominal pain.
- Can you tell me when the pain started?
- Where exactly do you feel the pain in your abdomen?
- How would you describe the pain — is it sharp, dull, or crampy?
- On a scale of one to ten, how severe is the pain?
- Have you noticed any nausea or vomiting?
- Have there been any changes in your bowel movements, such as diarrhea or constipation?
- I understand this can be uncomfortable and worrying.
- The doctor will need to examine you to determine the cause of the pain.
- We'll take good care of you and keep you informed

## WITHOUT SCRIPT

- Greet the patient and show empathy
- Ask about onset, location, nature, and severity of abdominal pain
- Ask about nausea, vomiting, and bowel habits
- Use sensitive and respectful language
- Explain the need for medical assessment
- Avoid diagnosing the condition
- Reassure and close professionally