

OET

ROLEPLAYER'S CARD - PATIENT

SETTING : Emergency Room / Clinic

- 30-year-old patient with fever for two days
- Chills, body aches, and headache
- Over-the-counter medicines gave little relief
- Worried about infection
- Asks if antibiotics are needed

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CANDIDATE'S CARD - NURSE

- Ask about duration and severity of fever
- Ask about associated symptoms
- Check medicines already taken
- Respond appropriately to antibiotic request
- Explain need for doctor assessment
- Avoid diagnosing or prescribing
- Reassure the patient and close professionally

WITH SCRIPT

- Good morning. I'm sorry you've been feeling unwell.
- How long have you had the fever?
- Do you know what your temperature has been?
- Have you had chills, body aches, or headaches?
- Have you taken any medication so far?
- I understand your concern about antibiotics. The doctor will need to assess you before deciding on treatment.
- We'll monitor you closely and keep you comfortable.

WITHOUT SCRIPT

- Show empathy and greet the patient
- Ask about fever and associated symptoms
- Clarify medication history
- Respond professionally to antibiotic request
- Explain need for doctor assessment
- Reassure and close the conversation